

# EtonHouse<sup>®</sup> International School

**9th April 2020**

Dear Parents,

**EtonHouse International Schools and Pre-Schools Fee rebate for April 2020**

We hope that you are doing well and staying positive during these challenging times.

In the last several weeks there have been many significant changes that have taken place in our lives and we have had to adapt to them physically and most importantly psychologically.

On Friday evening, the Government announced the elevated safe distancing measures to limit local transmission of COVID-19. As we navigate these challenging times, we are aware of the economic uncertainty that this circuit breaker has created and therefore the financial fallout that it may have for our families. These are uncertain times for both families and the economy but one thing that connects us all is that we are in this together and the only way we can beat it and come out stronger is if we collaborate, share our concerns and alleviate our anxieties together.

Unlike other school groups, we have many different schools and are governed by different regulators and have a diverse mix of families and teachers. We understand that this crisis affects us all. To alleviate the concerns of our international families, we will be offering a fee rebate across all our international schools for all students irrespective of their nationality. The rebate will apply to the next term's fee and will be equivalent to 20% of the net fee payable by parents for the month of April\*. We are a family-run group and as such able to make decisions quickly for the benefit of our parents and in keeping with the community spirit that we value and nurture in our schools.

We are also open to meeting with you for a confidential discussion of your circumstances if you have been affected by the loss of your job.

Please be assured that we will offer the highest standards of teaching and learning during this period of home-based learning. This is not a holiday for us. Our teachers are working doubly hard during this period and we are very proud of how they have embraced this new approach with enthusiasm, open-mindedness, and positivity. They are touched by all the heartfelt comments you have sent, so please keep them coming! In addition, I am proud to let you know that the EtonHouse Community Fund has also stepped up to reach out to those outside our community who do not have the infrastructure to access home-based learning through physical learning kits and sponsorship of routers and sim cards.

The fight against COVID-19 is our top priority. We are in this together, even from afar and are monitoring the situation closely to ensure that we are taking all necessary steps to work alongside our families.

Yours Sincerely,

Ng Yi Xian  
Executive Director  
EtonHouse International Holdings

Evelyn Tay  
Group HR and Operations Director  
EtonHouse International Holdings

\*The offset will be made against the fees collected in the next term, starting August 2020. As such families who are leaving us will not be entitled to this rebate.

**EtonHouse International Holdings Pte. Ltd.**

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